

**Job Title:** Temporary Outreach Worker

**Who We Are:**

By 2050, the global urban population will nearly double to 6.4 billion. This unprecedented growth in the global urban population creates incredible opportunities but also intensifies the most difficult problems cities face, such as concentrated poverty, crime, poor-quality schooling, and pollution. The University of Chicago founded Urban Labs to help address these challenges. Urban Labs is a set of highly synergistic labs focused on undertaking inquiry and having impact on five essential dimensions of urban life: crime, education, health, poverty, and energy & environment. Urban Labs partners with cities to identify and rigorously evaluate the policies and programs with the greatest potential to improve human lives at scale. Urban Labs' evidence-based approach gives policymakers and practitioners the knowledge they need to effectively achieve the greatest social good per dollar spent.

In sum, UChicago Urban Labs:

- Identifies promising solutions to urban challenges
- Tests the most promising urban policies and programs
- Scales-up the most effective and cost-efficient policies and programs

For more information about the UChicago Urban Labs, go to <http://urbanlabs.uchicago.edu/>

**The Role:**

The University of Chicago Health Lab is seeking an Outreach Worker to support large-scale social policy research projects. The Outreach Worker will be responsible for performing outreach and engagement activities for up to ten individuals in the community, in order to facilitate the coordination of treatment, treatment planning and the development and implementation of individualized service plans for persons with mental illness. The Outreach Worker will work in a 2-person outreach team for 12 weeks from July to September, with consultation from Thresholds Clinic and supervision from the National Alliance on Mental Illness (NAMI Chicago). The majority of the work will be conducted in the field.

**Essential Duties & Responsibilities**

- Provides direct service to members through outreach, case management, assertive community treatment, job support, and crisis intervention.
- Under the direct supervision of a QMHP or LPHA, gathers member information and assesses the need for service, makes recommendations for treatment, identifies and investigates existing natural resources and supports, explains options available to the member and assists in the application process.
- Intervenes with collateral sources, agencies, bureaucracies, facilities, and families on the members' behalf. Advocates and assists with problem solving/resolution that will help the client access and utilize support from the community or family.
- Performs comprehensive member assessments, under direct supervision of a QMHP or LPHA, in order to identify client's mental health service needs and to make recommendations for treatment.
- Works cooperatively with inpatient hospital staff and shelter staff, keeping logs and other records of all contacts as required by agency practice.

- Performs and participates in crisis intervention when necessary.
- Assures that all Thresholds procedures regarding the handling of member's funds are followed and that both the members and the Thresholds administration are assured that all safeguards, reports and accounting meets the highest standards.
- Meets required billing targets and completes all documentation within assigned time frames.
- Other duties as assigned.

## Requirements

### Education:

- Must meet Office of Mental Health Rule 132 credential requirements for a Rehabilitative Services Associate which requires a minimum age of 21, high school graduate or GED certificate, demonstrated skills in the field of services to adults.
- Candidates meeting requirements for a Mental Health Professional (MHP) or Certified Recovery Support Specialist (CRSS) certification valid in Illinois preferred.
- Candidates who possess a Bachelor's degree in counseling and guidance, rehabilitation counseling, social work, education, vocational counseling, psychology, pastoral counseling, family therapy, or related human service field or experience equivalent to a Bachelor's preferred.

### Experience:

- Experience working with persons diagnosed with mental illness preferred.
- Ability to work as an effective team players.
- Strong interpersonal skills.
- Daily access to a personal vehicle may be required. Must obtain and maintain \$100,000/\$300,000/\$100,000 bodily injury and liability insurance. Subject to validation every six months.
- May be required to provide transportation for members of the program using a personal vehicle. Must be 23 years of age and must meet all insurance carrier's requirements. Subject to annual Department of Motor Vehicles license verification.

### Skills/Certifications

- Current and valid driver's license.

**To Apply:** Please submit a resume to Workday, requisition number **JR01849**. *Please note, when applying, all documents MUST be uploaded under the Resume/CV section of the application.*

**If you have an active UChicago Workday employee account, you will need to complete the Internal Candidate application process. Internal Candidate instructions:** [Log into Workday](#) and select the career worklet.

**External Candidates** should apply to the position at <https://uchicago.wd5.myworkdayjobs.com/en->

[US/External](#)

**If you have questions about the Workday application system**, please contact: [https://uchicago.service-now.com/sso?id=ssc\\_sc\\_cat\\_item&sys\\_id=cf359d671316660030c0bcaf3244b02d](https://uchicago.service-now.com/sso?id=ssc_sc_cat_item&sys_id=cf359d671316660030c0bcaf3244b02d).

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